

Error: "Transmission File Cannot Be Created" for Vending

ERROR

ERROR

Module Name	Error Desc
Vending	Transmission file cannot be created. Vending Deposit Total amount for Bank Unit does not equal Vending Cash Total of Load and Collection. Return to Vending module and enter the missing deposits using the deposits tab.

CAUSE

The unit is marked either as Client Vending, or the Vending Bank Unit Number is incorrect.

WORKAROUND / FIX

1. Go to **Maintenance > Units**.
2. Highlight the unit in question and click **Edit**.
3. Verify:
 - a. *Client Vending* is marked "No"
 - b. *Vending Bank Unit* is correct
 - If either field is incorrect, then correct and click **Save**.
 - If both fields are correct, then the issue will need to be escalated by the Help Desk to the developers for correction
 - Before escalating, verify the deposits do match in the Vending > Deposits module.

Maintenance->Units.

Unit Number: 12290034	Deposit Method	Vending Bank Unit: 12290034: Jazzman test
Unit Name: Jazzman test		Petty Cash Fund: 0.00
Address 1:		Petty Cash Vendor:
Address 2:		SDX A/R Customer Numbers
City/State/Zip: NY 14225		Inventory: <input type="radio"/> Client Owned <input checked="" type="radio"/> SDX Owned/Managed
Phone Number:	Unit Type: 22: Food	WOR Type Services: <input checked="" type="radio"/> Corporate <input type="radio"/> Campus
Client Vending: <input type="radio"/> Yes <input checked="" type="radio"/> No	Unit Cut Off Day: Thurs	
Transmittal Type: <input checked="" type="radio"/> Food <input type="radio"/> Vending <input type="radio"/> Maintenance	Statistics Required: <input checked="" type="radio"/> Yes <input type="radio"/> No	
5-4-4: <input checked="" type="radio"/> Yes <input type="radio"/> No	Over/Short Maximum Allowed: 0.00	

Save Reset Close